

Washington Burglar and Fire Alarm Association

Code of Ethics

The following Code is intended to aid member firms of the Washington Burglar and Fire Alarm Association and their employees, individually and collectively, in maintaining a high level of ethical conduct. It has evolved out of the experience of members and is binding on all member firms and their staffs.

1. We will further the public interest by contributing to the development of a better understanding and use of the capacities, abilities and technical skills of the electronic protection industry by accepting our responsibilities to the communities within which we live and work.
2. We will present our qualifications to prospective clients solely in terms of our ability, experience and reputation and will strive continuously to improve our knowledge, skills and techniques to make available to our clients the benefits of our professional attainments.
3. We will always be mindful of the trust placed in us by our subscribers and our responsibility to render services at the highest level of quality.
4. We will ensure that all our employees are carefully oriented so that they will clearly understand company operations, policies and procedures and their relationship with subscriber companies and employees.
5. We will apply uniform and equitable standards of employment opportunity and assure that the best possible use is made of the abilities, technical and other, of our employees regardless of race, creed, color, sex or age.
6. We will endeavor to provide opportunity for the professional advancement of those employees who enter the electronic protection industry by assisting them to acquire additional knowledge and competence in their technical skills and to keep up with significant advances in the state of the art.
7. We will maintain a wholly professional attitude toward those we serve, those who assist us, toward other firms in the industry, toward the members of law enforcement, fire protection services and other professions.
8. We will respect the reputation and practice of other firms in the electronic protection industry but we will expose, without hesitation, to the proper WBFAA authority, conduct that may be unethical.

Be it resolved, then:

That the Washington Burglar and Fire Alarm Association Members be guided always by a spirit of justice, honor and fairness in all dealings with subscribers, other clients and members of their own and associated industries.

July 1, 2009